## ZANUSSI

# BUILT-IN ELECTRIC DOUBLE OVEN

ZDF867X

INSTRUCTION BOOKLET

#### **TECHNICAL DETAILS**

#### MODEL.ZDF 867X

Voltage: 230/240 Volts AC 50Hz

Wattage: 4.5/4.9kW

Height: 885mm

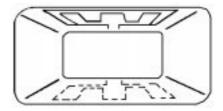
Width: 595mm

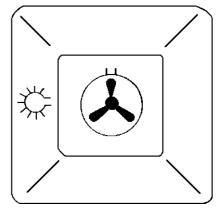
Depth: 545mm

(excluding handles and knobs)

Weight: 53kg

This appliance complies with: European Council Directive 73/23/EEC. EMC Directive 89/336/EEC. CE Marking Directive 93/68/EEC.





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Please follow these instructions step by step to install and operate your oven safely and easily.

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THESE WARNINGS ARE PROVIDED IN THE INTERESTS OF YOUR SAFETY. ENSURE THAT YOU UNDERSTAND THEM ALL BEFORE INSTALLING OR USING THE COOKER.

PLEASE READ CAREFULLY



#### **BEFORE INSTALLATION**



This cooker is heavy and care **must** be taken when moving it.



**Ensure** that all packaging, both inside and outside the cooker has been removed before the cooker is used.



**Do not** try to move the cooker by pulling the door handles. Refer to installation instructions.

The cooker must be installed according to the instructions supplied. Any electrical installation work **must** be undertaken by a qualified electrician/competent person.



It is dangerous to alter or modify the specifications of the cooker in any way.



**Do Not** allow young childen to play with any part of the packaging.



After installation, please dispose of the packaging with due regard to safety and the environment.

#### **DURING OPERATION**



**Do not** use this cooker if it is in contact with water and never operate it with wet hands.



This cooker is designed to be operated by adults. Young children **must not** be allowed to tamper with the cooker or play with the controls.

During use the cooker becomes **Hot**. Care should be taken to avoid touching heating elements inside the oven.

Accessible parts, especially around the grill area, may become hot when the cooker is in use. Children should be **kept away** until it has cooled.



Take **great care** when heating fats and oils as they will ignite if they become too hot.

This cooker has been designed for cooking edible foodstuffs only, and **must not** be used for any other purposes.



**Never** place plastic or any other material which may melt in the oven.



**Ensure** cooking utensils are large enough to contain foods to prevent spillages and boil overs.



Take care to follow the recommendations given for tending the food when grilling. Use the handle provided in the recommended way.



**Always** use oven gloves to remove and replace food in the oven. Accessible parts around the oven vents will become hot when the oven is in use.



**Ensure** that you support the grill pan when it is in the withdrawn or partially withdrawn position.

**Ensure** that all vents are left unobstructed to ensure ventilation of the oven.



You must ensure that the grill control is in the 'OFF' position when the timer control has been set for automatic cooking.

**Ensure** that the anti-tilt shelves are put in place correctly. Refer to instructions on pages 22 and 23.



**Never** line any part of the cooker with aluminium foil. Do not allow heatproof cooking material, e.g. roasting bags, to come into contact with oven elements.



**Always** stand back from the cooker when opening the oven door to allow any build up of steam or heat to release.



Never leave the cooker unattended when the oven doors are open.



Stand clear when opening the drop down oven door. **Do not** allow it to fall open - support it using the door handle, until it is fully open.



**Do not** place sealed cans or aerosols inside the oven. They may explode if they are heated.

#### **AFTER USE**

**Ensure** that all control knobs are in the OFF position when not in use.



For hygiene and safety reasons this cooker should be kept clean at all times. A build-up of fats or other foodstuffs could result in a fire, especially in the grill pan.



**Do not** leave utensils containing foodstuffs, e.g. fat or oil in or on the cooker in case it is inadvertently switched ON.

Cookers and hobs become **very hot**, and retain their heat for a long period of time after use. Children should be kept well away from the cooker until it has cooled.

#### GENERAL



Under no circumstances should repairs be carried out by inexperienced persons as this may cause injury or serious malfunction. This cooker should be serviced by an authorised Service Engineer and only genuine approved spare parts should be used. Details of servicing and repair arrangements are supplied on page 33 of this book.



**Do not** stand on the cooker or on the open oven door.



**Do not** hang towels, dishcloths or clothes from the cooker or its handle. They are a safety hazard.



**Always** allow the cooling fan to cool the cooker down before switching off at the wall prior to carrying out any cleaning or maintenance work.



Only clean this cooker in accordance with the instructions given in this book.

Your safety is of paramount importance.

Therefore, if you are unsure about any of the meanings of these WARNINGS contact the:

Customer Care Department Telephone 0870 5 727727

#### INSTALLATION INSTRUCTIONS

#### THINGS YOU NEED TO KNOW

#### **WARNINGS:**

- This cooker must be installed by a qualified electrician/competent person. Safety may be impaired if installation is not carried out in accordance with these instructions.
- This cooker must be earthed.
- Do not remove the screws from the earth tab extending from the oven mains terminal block (Fig. 6).
- Before connecting the cooker make sure that the voltage of your electricity supply is the same as that indicated on the rating plate. The rating plate can be seen by opening the oven door and looking below the oven door seal.
- Do not alter the electrical circuitry of this cooker.

#### THINGS TO NOTE

- This cooker is designed to be fitted in cabinets of the recommended dimensions as shown (Fig. 2).
- If your cabinet interior dimension is between 565-570mm the oven may still be fitted. However a minor modification to the cabinet will be required.
- The dimensions given provide adequate air circulation around the unit within the cabinet, ensuring compliance with BS EN60-335.
- Enquiries regarding the installation of the cooker point, if required, should be made to your Regional Electricity Company to ensure compliance with their regulations.
- The cooker socket switch should be outside the cabinet but within 2m of the cooker to make it accessible to switch off the cooker in case of an emergency.
- To protect the hands, wear gloves when lifting the oven into its housing.

#### **NOTE: HOUSE CIRCUIT**

Earth leakage and continuity tests must be carried out before the cooker is connected to the mains supply and re-checked after fitting.

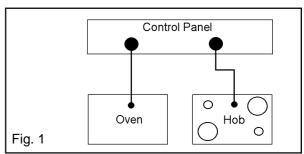
#### **GETTING THINGS READY**

#### **CHOICE OF ELECTRICAL CONNECTION**

- There are three possible ways to connect your cooker. In each case the cooker should be operated using at least 6mm² twin core and earth PVC insulated multicore cable. Please choose from the most appropriate after reading the different methods:-
- a) By connecting the cooker to a cooker point (having a double pole isolating switch with at least 3mm contact separation in all poles and neutral) and protected with a fuse or miniature circuit breaker at your mains fuse box.

Subject to Regional Electricity Companies regulations if you wish to connect the oven and hob to the power supply you may use one of the following two methods:-

- b) By connecting the cooker together with a hob directly to a cooker point(s). Having a double pole isolating switch with at least 3mm contact separation in all poles and neutral.
- c) If you wish to connect an oven and a hob to a cooker point you can by connecting the oven and hob separately to the cooker point. Oven and hob units should be separately connected to a control panel. See Fig. 1.



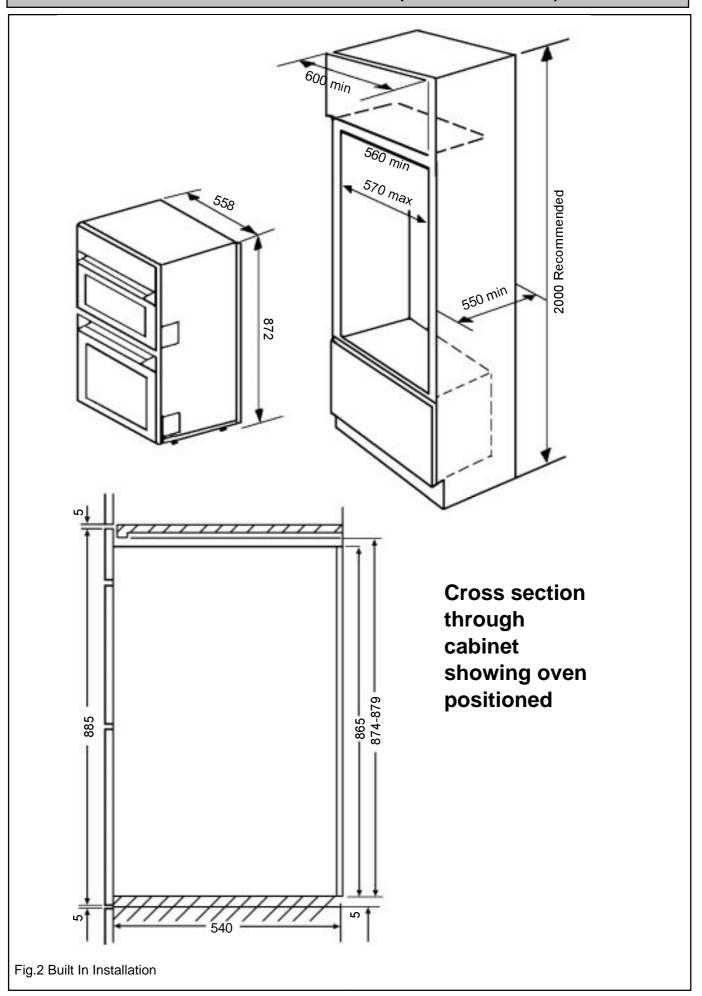
NOTE: It is good practice to:

- Fit an Earth Leakage Circuit Breaker to your house wiring.
- Wire your appliance to the latest IEE regulations.

#### PREPARING CABINET FOR FITTING OF OVEN

- Make sure the cabinet is the correct size for the appliance to be fitted (Ref. Fig. 2).
- If the size is between 565-570mm, then the cabinet should be modified so that at the screw fixing points the recommended dimension of at least 560-565mm is maintained. The modification should ideally be localised to ensure that after screw fitment the oven is **securely** fixed into position.
- The cabinet must be stable and level by firmly securing it to the wall or floor. If necessary, make arrangements to ensure the shelf upon which the oven will rest is level.

#### RECOMMENDED CABINET DIMENSIONS (IN MILLIMETRES)



#### **HOW TO FINISH UNPACKING**

- Place packed cooker next to the cabinet in which it will be installed.
- Remove the cooker packing except for bottom tray which should be left in position until the cooker is ready to be fitted into its cabinet.
- Ensure the owner is given these operating instructions.

#### **TOOLS REQUIRED**

The following tools will be needed and it helps to assemble them before starting to install your oven:

A terminal screwdriver (3mm wide blade)
A pozidrive screwdriver
Pliers
Wirestrippers
Knife
Sidecutters
Adhesive Tape
Tape Measure

#### MAKE THE ELECTRICAL CONNECTIONS

Important: Switch off at mains, miniature circuit breaker and, if appropriate, remove fuse before commencing any electrical work.

#### PREPARING CABLE

We recommend you use a new length of cable to ensure your safety.

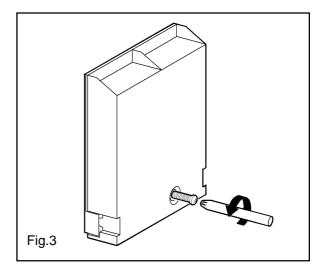
- Ensure you have the correct length of cable appropriate to the wiring method you are using. When fitting new cable allow sufficient cable for removal of the unit at a later date, should it be necessary.
- Score, but do not cut through, around the sheathing with a knife 100mm (4in) from each end of the cable and break through to the encased wires by bending the cable backwards and forwards to fatigue the sheathing.

- Carefully score down from each end of the cable sheathing along the length of the bare earth wire (if a cut was made along the length of the live or neutral wires, it might cut into their sheathing) to the cuts already made.
- Carefully prise open the sheathing at each end of the cable to expose the encased wiring.

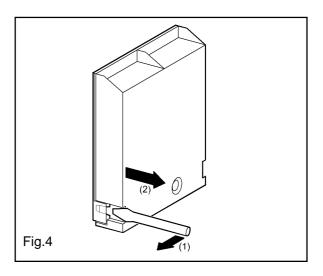
#### TO REMOVE COVER OF MAINS TERMINAL

From the rear of the cooker, remove mains input terminal cover to gain access to terminal block.

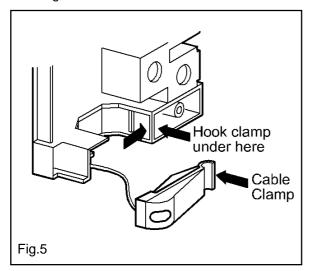
 First remove retaining screw with pozidrive screwdriver. See Fig. 3.



Prise cover loose using screwdriver in position
 (1) then lever off with screwdriver in position
 (2) at either side. See Fig. 4.



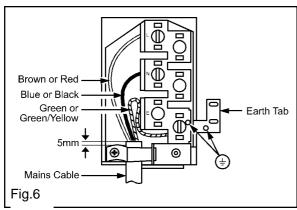
Lift cover and remove screw from cable clamp.
 See Fig. 5.



#### **CONNECTING TO MAINS TERMINAL**

#### Warning: This cooker must be earthed.

 Make connection as shown in Fig. 6 by proceeding as follows:-



- Preform wires to the appropriate shape to suit fitting into the mains terminal block.
- Strip inner insulation on wires using wirestrippers.
- Twist the bared wires using pliers.
- Cut bared wires10mm away from the end of the inner insulation. Where uninsulated Earth wires are used ensure they are suitably sheathed to leave 10mm bare wire to fit into the terminal.
- Clamp bare wires into the relevant terminal and check they are held by tugging each one in turn.

- Clamp the mains cable securely ensuring 5mm of the outer insulation is inside the terminal block and that the wires are not taught but not so slack as to cause any fouling. See Fig. 6.
- Place fuse/ miniature circuit breaker in circuit and switch on at mains.

#### CONNECTING TO A HOB OR COOKER POINT

#### WARNING: THIS COOKER MUST BE EARTHED.

 Either follow in general terms the instructions for connecting to the terminal block or refer to the hob suppliers installation instructions.

Feed the cable through the cabinet and arrange to route the cable away from the cooker which may become hot.

#### CHECKING ELECTRICAL CONNECTIONS

 Correct electrical connection can be confirmed when switching on the appliance as the electronic minute minder will be flashing.

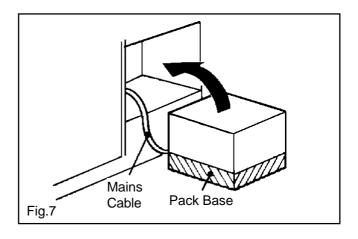
#### **NOTE: HOUSE CIRCUIT**

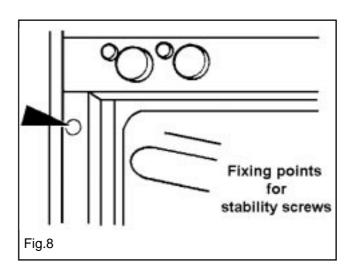
Earth leakage and continuity tests must be carried out before the cooker is connected to the mains supply and re-checked after fitting.

#### FITTING INTO THE CABINET

IMPORTANT: Ensure that the oven is switched off at the wall before any further work is carried out.

- Using a tape measure establish the internal width of the cabinet. Refer to page 7 if greater than 565mm.
- Position the cooker in front of the cabinet. See Fig. 7.
- Take out all oven furniture before installation to reduce the weight you need to lift. The oven door should be taped up to keep it closed whilst lifting.
- To place the cooker into the cabinetry follow the procedure below:
- N.B. Two people will be required to carry out the lifting procedure.
- a) Each person should squat either side of the cooker.
- b) Tilt the cooker so that your hands can support the underside of the cooker.
- c) Keeping your back straight, raise the appliance to the cabinet by straightening at the knees.
- d) Rest the rear underside of the cooker on the cabinet floor while your hands support the front.
- e) The cooker can be pushed fully into the cabinet. Take care to avoid fouling the mains lead.
- f) Ensure the cooker is central in the cabinet and level.
- g) When the cooker is fully housed screw the stability screws (supplied with the cooker) into the side of the cabinet taking care not to distort the side trims (See Fig. 8). It is advisable to turn each screw alternately to avoid damaging the trims.
- h) Switch on the cooker then refer to the operating instructions in the following pages.

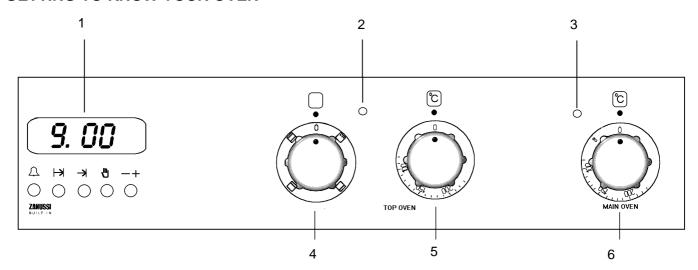




#### **INTRODUCTION**

#### **WARNING: THIS COOKER MUST BE EARTHED**

#### **GETTING TO KNOW YOUR OVEN**



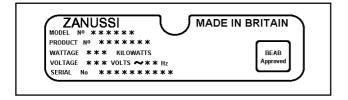
- 1 Oven clock and timer
- 2 Top oven neon
- 3 Main oven neon
- 4 Grill/Top oven function selector

- 5 Top oven temperature/grill control
- 6 Main oven temperature control

#### INTRODUCTION

#### **RATING PLATE**

Record the model, product and serial numbers of your cooker on the back cover of this instruction book. These numbers can be found on the lower front frame of the cooker upon opening the main oven door.



The cooker must be protected by a suitably rated fuse or circuit breaker. The rating of the cooker is given on the rating plate.

Do not remove the rating plate from the cooker as this may invalidate the guarantee.

## GENERAL NOTES ON USING THE OVENS

We suggest that you run the oven elements for 10 - 15 minutes at 220°C to burn off any residue from their surfaces.

The procedure should be repeated with the grill for approximately 5 - 10 minutes.

During this period an odour may be emitted, it is therefore advisable to open a window for ventilation.

#### **ABOUT CONDENSATION AND STEAM**

When food is heated it produces steam similar to a boiling kettle. The ovens are vented to allow some of this steam to escape. However, always stand back from the cooker when opening the oven door to allow any build up of steam or heat to release.

If the steam comes into contact with a cool surface on the outside of the cooker, e.g. a trim, it will condense and produce water droplets. This is quite normal and is not caused by a fault on the cooker.

To prevent discolouration, regularly wipe away condensation and also soilage from surfaces.

#### **COOKWARE**

Baking trays, oven dishes etc., should not be placed directly against the grid covering the fan at the back of the oven.

Do not use baking trays larger than 30cm x 35cm (12" x 14") as they will restrict the circulation of heat and may affect performance.

## THE COOLING FAN FOR THE CONTROLS

The cooling fan comes on immediately when the grill is switched on and after a short time when either of the ovens are in use. It runs on after the controls are switched off until the cooker has cooled. During the initial period the cooling fan may turn ON and OFF, this is quite normal.

Do not switch off the cooker at its power point before the cooling fan has cooled the appliance down.

#### **CONTROL PANEL INDICATOR NEONS**

These lights indicate whether the ovens are switched ON. The neons also indicate when the set temperature has been reached.

If the neons do not operate as the instructions indicate the controls have been incorrectly set. Return all controls to zero and reset following the instructions for the required setting.

#### **GRILL AND OVEN FURNITURE**

The following items of grill and oven furniture have been supplied with the cooker. If you require replacements of any of the items listed below, please contact your local Service Force Centre quoting the relevant part number.

1 grill pan
(311409401)

1 grill pan handle
(311468100)

#### Note

If you require an additional handle for your grill pan, this can be ordered from your local Zanussi Service Centre by quoting part number 311479800\6

1 grill pan grid
(311419801)

1 grill deflector

1 meat tin
(311409401)

1 trivet
(311419701)

1 cranked shelf
(for grilling and top oven cooking only)

2 straight shelves
(for main oven cooking)

The grill deflector sits above the grill element and prevents fat splashing onto the grill roof.

The deflector may be easily removed for cleaning.

#### THE OVEN TIMER

#### The Electronic Timer

**KEY** 

A Auto Display

**B** Minute Minder Button

C Cooking Hours Button

D Stop Time Button

E Cooking Symbol

F Manual Selector Button

G Decrease/Increase Control

NOTE:

Steps 1 and 2 below must be completed before the oven will operate manually.

#### 1. Set The Time Of Day

When the electricity supply is first switched ON, the display will flash both 0.00 and AUTO as Fig. 1.

Press the two buttons marked ( $\mapsto$ ) and ( $\rightarrow$ ), while holding them down turn the increase control knob (-) (+) until the correct time on the 24 hour clock is reached, e.g. 10.00am as Fig. 2. The AUTO symbol will go out

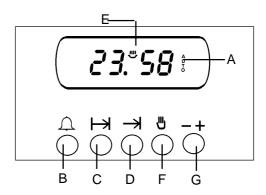
#### 2. The Minute Minder

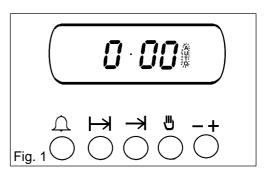
The minute minder gives an audible reminder at the end of any period of cooking up to 23 hrs 59 mins. It is not part of the automatic control.

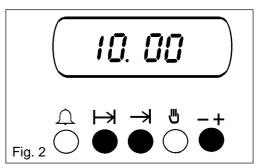
To set, press the minute minder button ( $\bigcirc$ ) and the digital display will read 0.00 and the bell symbol will glow as Fig.3.

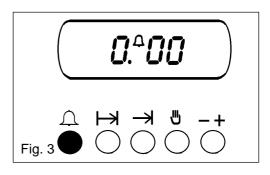
While holding it down turn the increase control (+) until the display indicates the interval to be timed, e.g. 1hr 45 mins as Fig. 4. If necessary turn the decrease control (-) to achieve the correct time interval.

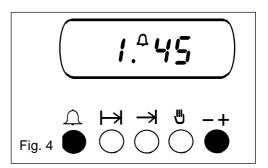
NOTE: This must be completed within 4 seconds of first pressing the minute minder button.











Release the minute minder button and the display will return to the time of day after 5 seconds.

Whilst the minute minder is set the bell symbol (  $\triangle$  ) is displayed.

During the operation of the minute minder, the remaining time period can be shown in the display by pressing the minute minder button ( $\triangle$ ) as Fig. 5.

The minute minder will sound intermittently for up to 2 minutes at the end of the timed period. The sound can be stopped by pressing any of the 4 left hand side buttons.

## 3. How To Set The Oven Timer Control

When using the timer control for the very first time, it is advisable to let it operate while you are at home. The displays can be checked to show that it is operating correctly and you will feel confident to leave a meal to cook automatically in the future.

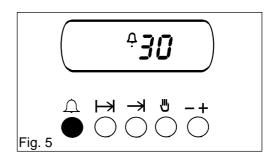
## A) To Set The Timer To Switch On And Off Automatically

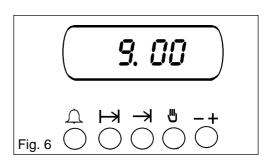
- Ensure the electricity supply is switched ON and that the correct time of day is displayed, e.g. 9.a.m. as Fig. 6.
- ii) Place food in oven.
- iii) To set the length of cooking time, press the cooking hours button (→) while holding it down, turn the increase control (+) until the required length of cooking time is displayed, e.g. 2 hrs 15 mins as Fig. 7. If necessary turn the decrease control (-) until the correct time interval is achieved.
- iv) Release the buttons. The AUTO display and cooking symbols will glow.

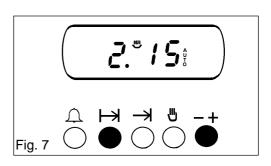
Remember, this must be completed within 4 seconds of first pressing the cooking hours button.

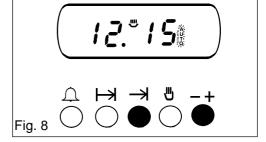
- v) Set the STOP time. Press the stop time button (→) while holding it down, turn the increase control (+) until the required stop time is displayed, e.g. 12.15p.m. as Fig. 8. If necessary turn the decrease control (-) until the correct time interval is achieved.
- vi) Release the buttons the cooking symbol will go out and the time of day will be displayed after 5 seconds.
- vii) Set the main oven control to the required temperature and select the required function.

NOTE: When the automatic timed period starts the main oven indicator neon will turn ON and OFF during cooking.









#### B) To Set The Timer To Switch Off Only

- i) Ensure the electricity supply is switched ON and that the correct time of day is displayed, e.g. 10.00am as Fig. 9.
- ii) Place food in oven.
- iii) To set the length of cooking time, press the cooking hours button ( → ) while holding it down, turn the increase control (+) until the required length of cooking time is displayed, e.g. 2 hrs 15 mins as Fig. 10. Turn the decrease control (-) if necessary.
- iv) Release the buttons. The AUTO display will glow and the time of day will be displayed after 5 seconds.
- v) Set the oven temperature.
- vi) To check the stop time during the cooking period, simply press the stop time button (→) ) and the stop time will be displayed, as Fig. 11.

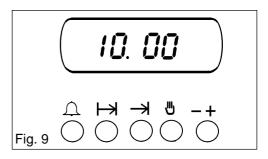
## 4. To Return The Cooker To Manual After An Automatic Programme

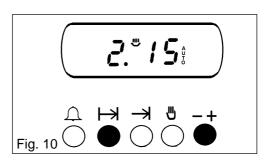
To return the cooker to manual operation after an automatic programme, follow the steps given below.

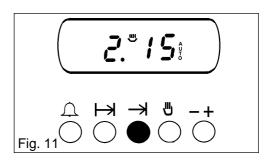
At the end of a timed cooking period, the AUTO light will flash and a bleeper will sound for up to 2 minutes. This can be stopped by pressing any of the buttons as Fig. 12.

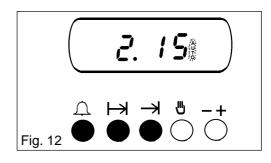
Turn oven control to the OFF position. The AUTO display will continue to flash.

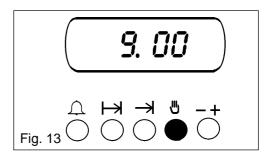
Press ( $\fill$ ) button. The AUTO display will go out as Fig.13.







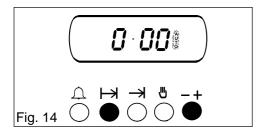




#### 5. To Cancel An Automatic Programme

A programme may be cancelled by returning the cooking hours to zero. Press the cooking hours button ( → ) then turn ( - ) button until 0.00 is displayed as Fig. 14.

The AUTO display will now flash and acts as a reminder to reset the cooker to manual.



#### 6. Things To Note

The time of day cannot be altered whilst the AUTO symbol is lit.

During the hours of 10 p.m. (22.00 hrs) and 6 a.m. the display will glow dim. If a function is selected the display will glow brighter until the function is complete. It will then revert back to the dim mode. In the event of an interruption of the electricity supply, the timer will reset itself to zero, and all programming will be cancelled.

#### 7. Automatic Cooking

It is advisable to leave food in the main oven for as short a time as possible before automatic cooking. Always ensure commercially prepared food is well within its use by date and that home prepared food is fresh and of good quality.

When cooking is complete, do not leave food to stand in the main oven, but remove and cool it quickly if the food is not to be consumed immediately.

Always ensure food in the main oven has been covered before cooking if it is not possible to remove food immediately after cooking.

#### Hints and tips for automatic cooking

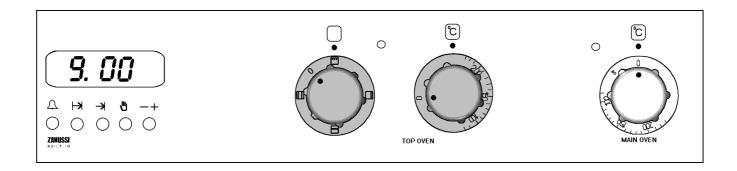
- 1 Check the instructions for setting the automatic controls until you are familiar with the timer operation.
- 2 If the main oven has been used, allow it to cool completely before using for automatic cooking.
- 3 You should leave food in the main oven for as short a time as possible before automatic cooking starts.
- 4 Do not leave food to stand in the main oven when it has finished cooking. You should remove it and if it is not going to be eaten at once, cool it quickly.
- 5 If you cannot remove food from the main oven as soon as it is cooked make sure that the food is covered.

- 6 Choose perishable foods carefully, especially during warm weather.
- 7 Food should be fresh and preferably straight from the refrigerator.
- 8 Joints of meat and poultry must be completely thawed.
- 9 Dishes containing left over cooked meat or poultry should not be cooked automatically if there is a delay period.
- 10 Choose dishes which require approximately the same cooking time. Slight variations may be allowed by:
  - i placing foods in larger or smaller containers
  - ii using more or less liquid
  - iii cutting fruit or vegetables into larger or smaller pieces.
  - iv This will give longer or shorter cooking times respectively. Further temperature adjustments can be made by placing the foods higher or lower in the main oven as the top of the main oven is hotter than the bottom.
- 11 Arrange shelf positions to suit dishes and choose dishes which will fit into the main oven together.
- 12 As food may be standing for some time in the main oven, cover dishes with foil or a lid where possible, and in the case of roast potatoes and joints of meat, brush with a little fat or oil. Lemon juice may be added to fruit and vegetables to prevent browning.
- 13 Cream should be added just before serving.
- 14 If alcohol is used fermentation can occur.
- 15 Green leaf vegetables which take only a short time to cook, should not be placed into the main oven with the automatic meal. It is far better to cook them in a pan on the hotplate whilst dishing up the rest of the meal.

#### **USES OF THE GRILL**

CAUTION - ACCESSIBLE PARTS MAY BECOME HOT WHEN THE GRILL IS IN USE. CHILDREN SHOULD BE KEPT AWAY.

#### SELECTING THE GRILL



- Select the grill function.
- Turn the top oven/grill control knob to the right as far as it will go. This is the hottest setting.
- To use the grill at lower settings, turn the top oven/grill control knob so that 110°C or 90°C on the knob lines up with the off dot on the panel.

#### THINGS TO NOTE

## THE GRILL DOOR MUST BE LEFT OPEN DURING GRILLING

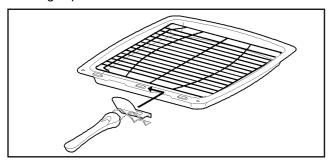
- 1. The cooling fan for the controls will operate in conjunction with the grill.
- 2. The inner grill element may appear to glow slightly brighter than the outer element. This is quite normal.
- 3. The grill operates independently of the oven.

#### THE GRILL PAN AND HANDLE

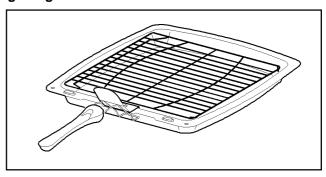
The grill pan is supplied with a removable handle.

To attach the handle, place the wirework under the cut out in the pan so that the metal plate hooks over the top of the grill pan.

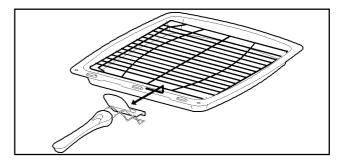
Slide the handle to the left and over the central bump on the grill pan.



Ensure the handle is correctly located. It is not necessary to remove the grill pan handle during grilling.



Place the grill pan on the shelf so that the pan is positioned centrally beneath the grill.



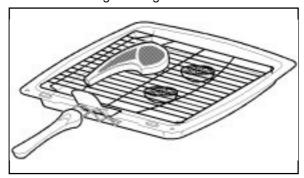
To remove the handle, slide the handle to the right and lift the handle away from the cut out on the grill pan.



The Grill Pan must not be located in the shelf runners.

#### **HINTS AND TIPS**

- Most foods should be placed on the grid in the grill pan to allow maximum circulation of air to lift the food out of the fats and juices. Food such as fish, liver and kidneys may be placed directly on the grill pan base if preferred.
- Adjust the grid and grill pan runner position to allow for different thicknesses of food. Position the food close to the element for faster cooking and further away for more gentle cooking.
- Food should be thoroughly dried before grilling to minimise splashing. Brush lean meats and fish lightly with a little oil or melted butter to keep them moist during cooking.



- Accompaniments such as tomatoes and mushrooms may be placed underneath the grid when grilling meats.
- When toasting bread, we suggest that the top runner position is used with the grid in its 'high' position.
- Preheat the grill on a full setting for a few minutes before sealing steaks or toasting. Adjust the heat setting and the shelf as necessary during cooking.
- The food should be turned over during cooking as required.
- The use of the trivet beneath the grid when grilling fatty food will keep fat splashing to a minimum.
- Place food on the grill pan grid in the grill pan or on the trivet in the grill pan.

#### NOTE

If you require an additional handle for your grill pan, this can be ordered from your local Zanussi Service Centre by quoting part number 311479800\6

#### **GRILLING CHART**

FOOD	SHELF	GRILL TIME (mins in total)
Toast	2crk.	4-6
Bacon Rashers	2crk.	10
Beefburgers	2crk.	10-15
Chicken Joints	2crk.	30-40
Chops - Lamb Pork	2crk. 2crk.	15-20 20-30
Fish - Whole Trout/Mackerel	2crk.	15-25
Fillets - Plaice/Cod	2crk.	15
Kebabs	2crk.	20-30
Kidneys - Lamb/Pig	2crk.	8-12
Sausages	2crk.	20-30
Steaks - Rare Medium Well Done	2crk. 2crk. 2crk.	6-12 12-16 14-20
Toasted Sandwiches	2crk.	3-4

crk. = Cranked Shelf

Shelf positions are counted from the bottom of the oven upwards.

The times quoted above are given as a guide and should be adjusted to suit personal taste.

The cranked shelf should be used for grilling and top oven cooking only.

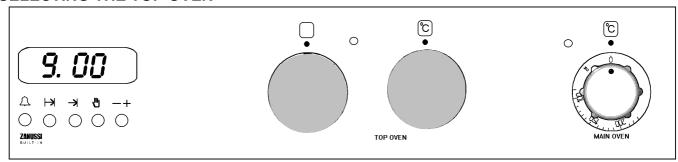
#### THE TOP OVEN

#### **USES OF THE TOP OVEN**

The top oven is the smaller of the two ovens. It is designed for cooking smaller quantities of food. It gives especially good results if used to cook fruit cakes, sweet and savoury flans or quiche.

The top oven is also ideal for use as a warming compartment to warm dishes and keep food hot. Use a temperature setting of 80° - 100°C on the oven temperature control.

#### **SELECTING THE TOP OVEN**



Conventional Setting	
Base element only	
Top Element Only	

#### **Conventional Setting**

- Turn the top oven function selector to
- Turn the top oven temperature control to the required setting.

## Additional Functions and

- These functions can be used to finish off dishes that may require extra base heat, e.g. pizza or pies, or top browning e.g. au gratin dishes.
- Towards the end of the cook time turn the oven selector to the required function.

#### **NOTE**

These functions should not be used for the entire cooking time. They are intended as a support function only.

#### Base Element Only

- Turn the top oven function selector to
- This function is particularly useful for foods such as pizza where base browning and crispness are required.
- Some pizzas should be cooked directly on the oven shelf. To prevent soiling the oven base, place a baking tray in one of the lower positions.



Do not place dishes, tins or baking trays directly on the oven base as damage will occur.

#### Top Element Only

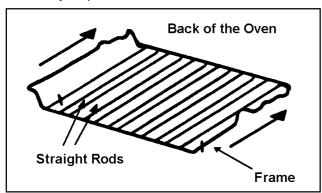
- Turn the top oven selector to
- This function is particularly useful for items such as cauliflower cheese or au gratin dishes which may require top browning before serving.

#### THINGS TO NOTE

- The top oven indicator neon will glow until the oven has reached the desired temperature and then go out. It will turn ON and OFF periodically during cooking showing that the temperature is being maintained.
- 2. The cooling fan for the controls may operate, after a period of time.
- Dishes, tins or trays should not be placed directly on the oven floor as it becomes very hot and damage will occur.

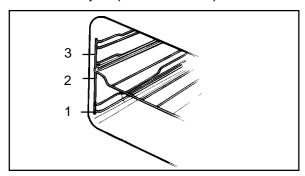
#### TO FIT THE TOP OVEN SHELF

The cranked shelf should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. If not fitted correctly the anti-tilt and safety stop mechanism will be affected.

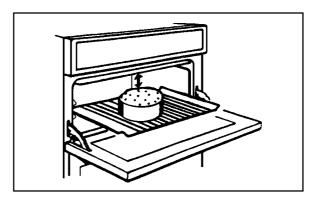


#### **HINTS AND TIPS**

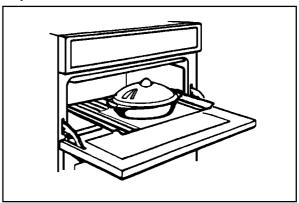
 All cooking should be carried out on shelf positions one and two using a cranked shelf.
 When more space is required, for example when roasting or casseroling, a straight shelf from the main oven may be placed on the top oven base.



 Arrange the shelves in the required positions before switching the oven ON. Shelves are numbered from the bottom upwards. There should always be at least 2.5cm (1") between the top of the food and the element. This gives best cooking results and allows room for rise in yeast mixtures, Yorkshire puddings etc. When cooking cakes, pastry, scones, bread etc., place the tins or baking trays centrally below the element.



 Ensure that food is placed centrally on the shelf and there is sufficient room around the baking tray/dish to allow for maximum circulation.



- Stand dishes on suitably sized baking trays to prevent spillage onto the oven base and to help reduce cleaning.
- The material and finish of the baking tray and dishes will affect the degree of base browning of the food. Enamelware, dark, heavy or nonstick utensils increase base browning. Shiny aluminium or polished steel trays reflect the heat away and give less base browning.
- DO NOT use the grill pan or meat tin as a baking tray as this will increase base browning of the food.
- Because of the smaller cooking space, lower temperatures and shorter cooking times are sometimes required. Be guided by the recommendations on page 25.
- For economy leave the door open for the shortest possible time, particularly when placing food into a pre-heated oven.

#### THE MAIN FAN OVEN

#### **USES OF THE FAN OVEN**

#### **PREHEATING**

The fan oven quickly reaches its temperature, so it is not usually necessary to preheat the oven. Without preheating however, you may find you need to add an extra 5-10 minutes on the recommended cooking times. For recipes needing high temperatures, e.g. bread, pastries, scones, soufflés, etc., best results are achieved if the oven is preheated first. For best results when cooking frozen or cooked chilled ready meals always preheat the oven first.

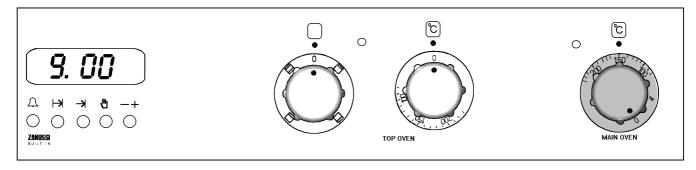
#### **COOKING TEMPERATURES**

Fan oven cooking generally requires lower temperatures than conventional cooking. Follow the temperatures recommended in the chart on page 25. As a guide reduce temperatures by about 20°C - 25°C for your own recipes.

#### **BATCH BAKING**

The fan oven cooks evenly on all shelf levels, especially useful when batch baking.

#### SELECTING THE FAN OVEN



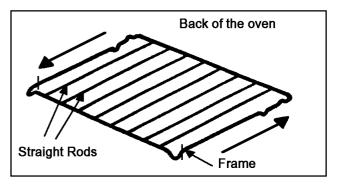
 Turn the main fan oven temperature control to the required setting.

#### THINGS TO NOTE

- The main oven indicator neon will glow until the oven has reached the desired temperature and then go out. It will turn ON and OFF periodically during cooking showing that the temperature is being maintained.
- 2) The oven fan will operate continually during cooking.
- 3) The cooling fan for the controls may operate after a period of time.
- 4) The internal oven light will come on.

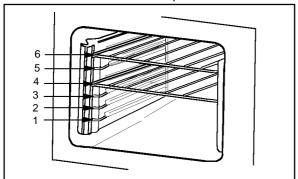
#### TO FIT THE MAIN OVEN SHELVES

The shelves should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. If not fitted correctly the anti-tilt and safety stop mechanism will be affected. Only use straight shelves in the main oven.

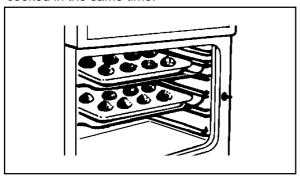


#### **HINTS AND TIPS**

 Arrange the shelves in the required positions before switching the oven ON. Shelves are numbered from the bottom upwards.

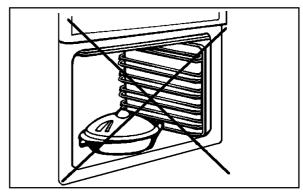


- When cooking more than one dish in the fan oven, place dishes centrally on different shelves rather than cluster several dishes on one shelf, this will allow the heat to circulate freely for the best cooking results.
- When batch baking one type of food, e.g. Victoria sandwich cakes, those of similar size will be cooked in the same time.



 Do not use the cranked shelf from the grill in the main oven.

- It is recommended that when baking larger quantities, the shelf positions should be evenly spaced to suit the load being cooked. A slight increase in cooking time may be necessary.
- DO NOT place baking trays directly on the oven floor as it interferes with the oven air circulation and can lead to base burning; use the lower shelf position. However, non critical dishes may be placed on the oven base when more space is required.



 The use of excessively high temperatures can cause uneven browning. It may be necessary to reduce temperatures slightly. Refer to the recommendations given in the oven cooking chart, see page 25.

#### **OVEN COOKING CHART**

The oven temperatures are intended as a guide only. It may be necessary to increase or decrease the temperatures by 10°C to suit individual preferences and requirements.

		FAN (	OVEN		TOP OVE	N
FOOD		SHELF POSITION	COOKING TEMP °C	SHELF POSITION	COOKING TEMP °C	APPROX COOK TIME (m)
Biscuits			180-190	1 crk.	170-190	10 - 20
Bread			200-220	1 crk.*	200-220	25 - 30
Bread rolls/buns		Shelf	200-220	1 crk.	200-220	15 - 20
Cakes:	Small & Queen		160-170	1 crk.	180-190	18 - 25
	Sponges		160-170	1 crk.	160-170	18 -20
	Victoria Sandwich	positions	160-170	1 crk.	160-170	18 -25
	Madeira		140-150	1 crk.	140-150	1¼ - 1½h
	Rich Fruit		130-140	1 crk.	130-140	2¼ - 2½h
	Christmas	are not	130-140	1 crk.	130-140	3 - 4½h
						depends on size
	Gingerbread		140-150	1 crk.	140-150	1¼ - 1½h
	Meringues	critical	80-100	1 crk.	90-100	2½ - 3h
	Flapjack		170-180	1 crk.	170-180	25 - 30
	Shortbread		130-140	1 crk.	140-150	45 - 65
Casseroles:	Beef/lamb	but ensure	140-160	1 crk.*	140-160	2½ - 3h
	Chicken		180-190	1 crk.*	180-190	1¼ - 1½h
Convenience Foo	ods		Follow manufacturer's instructions			
Fish		that oven	170-190	1 crk.	170-190	20 -30
Fish Pie (Potato	Topped)		190-200	1 crk.*	190-200	20 - 25
Fruit Pies, Crumb	oles		190-200	1 crk.	190-200	40 - 50
Milk Puddings		shelves are	130-140	1 crk.	140-150	1½ - 2h
Pasta, Lasagne e	etc.		190-200	1 crk.	170-180	40 - 45
Pastry:	Choux		190-200	1 crk.	180-190	30 - 35
	Eclairs, Profiteroles	evenly	170-180	1 crk.	170-180	20 - 30
	Flaky/Puff Pies	-	210-220	1 crk.*	210-220	25 - 40
Shortcrust	Mince Pies		190-200	1 crk.	190-200	15 - 20
	Meat Pies	spaced	190-210	1 crk.*	190-210	25 - 35
	Quiche, Tarts, Flans		180-210	1 crk.	180-200	25 -45
Patés and Terrines			150-160	1 crk.	150-160	1-1½h
Roasting Meat, Poultry		when more	160-180	1 crk.*	160-180	see roastingchart
Scones			210-220	1 crk.	220-230	8 - 10
Shepherd's Pie			190-200	1 crk.*	190-200	30 - 40
Soufflés		than one is	170-180	1 crk.	170-180	20 - 30
	Baked Jacket Potatoes		180-190	1 crk.	180-190	1-1½h
_	Roast Potatoes		180-190	1 crk.	180-190	1-1½h
	Stuffed Marrow	used	180-190	1 crk.	180-190	30 - 35
;	Stuffed Tomatoes		180-190	1 crk.	180-190	15 - 20
Yorkshire Puddings:Large			210-220	1 crk.	200-210	25 - 40
Individual			200-210	1 crk.	200-210	15 - 25

crk. = cranked shelf

Note: Shelf positions are counted from the bottom of the oven Do not use the cranked shelf from the grill in the main oven.

<sup>\*</sup> or on a straight shelf on the oven base.

ROASTING CHART			
INTERNAL TEMPERATURES -			
Rare : 50-60°	C; Medium : 60-7	'0°C; Well done:70-80°C	
MEAT	TOP / FAN OVEN	COOKING TIME	
Beef	160-180°C	20-35 min per ½kg/1lb and 20-35 min over	
Beef, boned	160-180°C	20-35 min per ½kg/1lb and 25-35 min over	
Mutton and Lamb	160-180°C	25-35 min per ½kg/1lb and 25-35 min over	
Pork and Veal	160-180°C	30-40 min per ½kg/1lb and 30-40 min over	
Ham	160-180°C	30-40 min per ½kg/1lb and 30-40 min over	
Chicken	160-180°C	15-20 min per ½kg/1lb and 20 min over	
Turkey and Goose	160-180°C	15-20 min per ½kg/1lb up to 3½kg/7lb then 10 min per ½kg/1lb over 3½kg/7lb	
Duck	160-180°C	25-35 min per ½kg/1lb and 25-30 min over	
Pheasant	160-180°C	35-40 min per ½kg/1lb and 35-40 min over	
Rabbit	160-180°C	20 min per ½kg/1lb and 20 min over	
Potatoes with meat	160-180°C	according to size	
Potatoes without meat	180-190°C	according to size	

The roasting temperatures and times given in the chart should be adequate for most joints, but slight adjustments may be required to allow for personal requirements and the shape and texture of the meat. However, lower temperatures and longer cooking times are recommended for less tender cuts or larger joints.

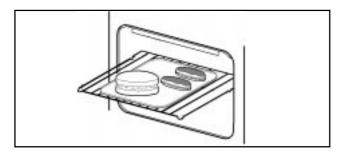
Wrap joints in foil if preferred, for extra browning uncover for the last 30 - 60 min. cooking time.

#### **DEFROSTING**



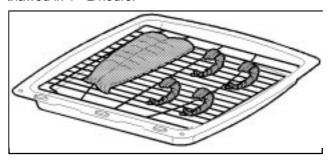
#### **USES OF DEFROST FEATURE**

This main oven function defrosts most foods faster than more conventional methods. It is particularly suitable for delicate frozen foods which are to be served cold, e.g. cream filled gateaux, cakes covered with icings or frostings, cheesecakes, biscuits, scones, etc.



It is preferable to thaw fish, meat and poultry slowly in the fridge. However, this process can be accelerated by using the defrost function.

Small or thin fish fillets, frozen peeled prawns, cubed or minced meat, liver, thin chops, steaks etc., can be thawed in 1 - 2 hours.



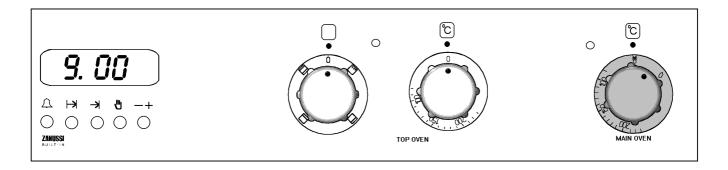
A 1kg/2¼lb oven ready chicken will be thawed in approximately 5 hours. Remove the giblets as soon as possible during the thawing process.

Joints of meat up to 2kg/41/2lb in weight can be thawed using the defrost function.

ALL JOINTS OF MEAT AND POULTRY MUST BE THAWED THOROUGHLY BEFORE COOKING.

ALWAYS COOK THOROUGHLY IMMEDIATELY AFTER THAWING.

#### **SELECTING DEFROST**



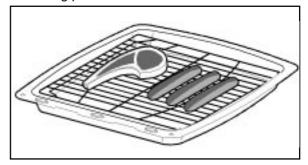
 Turn the main oven temperature control to the defrost setting ( ★ ).

#### THINGS TO NOTE

- Care must always be taken when handling foods in the home. Always follow the basic rules of food hygiene to prevent bacterial growth and cross contamination when defrosting, preparing, cooking, cooling and freezing foods.
- 2. The oven fan and internal oven light will come
- 3. The cooling fan does not operate.

#### **HINTS AND TIPS**

 Place the frozen food in a single layer where possible and turn it over half way through the defrosting process.



- The actual speed of defrosting is influenced by room temperature. On warm days defrosting will be faster than on cooler days.
- DO NOT leave food at room temperature once it is defrosted. Cook raw food immediately or store cooked food in the fridge.

#### HELPFUL HINTS WHEN BUYING AND PREPARING FOOD

Care must be taken when handling foods in the home. Always follow the basic rules of food hygiene to prevent bacterial and microbial growth and cross contamination when preparing, reheating, cooking, cooling, defrosting and freezing foods:-

- Always ensure food you purchase is of good quality and in prime condition. Shop at a reliable source and buy the 'freshest' looking package avoid shop-worn labels or produce covered in dust.
- 2. Avoid buying chilled or frozen products if you cannot store them straight away. The use of an insulated container when shopping is advisable.
- 3. Buy and consume foods prior to the 'Sell by' or 'Best Before' date.
- 4. When you arrive home, place perishable foods in the refrigerator or freezer immediately. Ensure they are well covered to prevent them drying out and to prevent any possible cross contamination with bacteria from raw to cooked foods.
- Follow the cooking instructions on packets of prepacked and cook chill foods, but be prepared to adjust cooking time and temperatures to suit your particular oven. For example, the fan oven generally requires 20-25°C lower temperature than conventional ovens.
- Always ensure that cook chill foods are thoroughly re-heated until they are piping hot throughout.
- It is preferable to defrost frozen foods slowly in the refrigerator. Alternatively, a microwave cooker or the Defrost function on your oven may be used.
- 8. Always cook defrosted foods immediately after thawing. Thawed food should never be refrozen.
- 9. Joints of meat and poultry should be thoroughly defrosted before cooking.

10. Cook meat thoroughly - use a meat thermometer if preferred, which penetrates the joint to check that the centre temperature has reached the required temperature (see table below).

MEAT	TEMPERATURES
Beef	Rare - 60°C Medium -70°C Well Done - 80°C
Pork	Well Done - 80°C
Lamb	Medium - 70°C Well Done - 80°C

- 11. If not eaten straightaway after cooking, food should be cooled as quickly as possible (within one hour) and then refrigerated or frozen as required. (**Do not** put hot food into a Refrigerator or Freezer).
- 12. In the kitchen keep work tops, chopping boards and utensils clean with hot soapy water between preparation stages. Ideally, keep one chopping board for raw meat and another for other foods. Keep your dish cloths and tea towels clean.

#### BEFORE CLEANING ALWAYS ALLOW THE COOLING FAN TO COOL THE COOKER DOWN BEFORE SWITCHING OFF AT THE ELECTRICITY SUPPLY

#### **CLEANING MATERIALS**

Before using any cleaning materials on your cooker, check that they are suitable and that their use is recommended by the manufacturer.

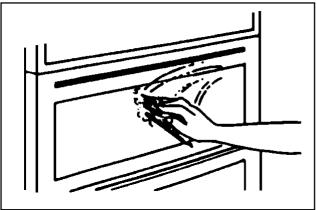
Cleaners that contain bleach should NOT be used as they may dull the surface finishes. Abrasives must also be avoided to prevent damaging the stainless steel or painted finishes.

## CLEANING THE OUTSIDE OF THE COOKER

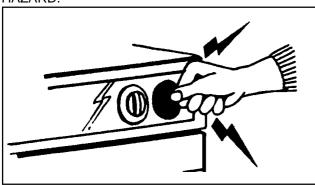
**DO NOT** use abrasive cleaning materials,e.g. Hob Brite, Brillo pads or scourers on painted or printed finishes as damage may occur.

Regularly wipe over the control panel, oven doors and cooker sides using a soft cloth and hot soapy water. To prevent streaking on stainless steel models finish with a soft cloth. Any spillage on the stainless steel finish must be wiped off immediately.

Stainless Steel cream cleaners are abrasive and should be avoided as they may dull the surface finish.



DO NOT ATTEMPT TO REMOVE ANY OF THE CONTROL KNOBS FROM THE PANEL AS THIS MAY CAUSE DAMAGE AND IS A SAFETY HAZARD.



 $\triangle$ 

Under no circumstances should the door assembly be detached from the product for cleaning. Please refer to the cleaning instructions.

#### CLEANING THE STAINLESS BRUSHED STEEL CONTROL KNOBS AND HANDLES

It is strongly recommended that only hot soapy water is used for cleaning the control knobs and door handles. ANY OTHER CLEANING MATERIALS WILL DULL THE STAINLESS BRUSHED STEEL FINISH.

#### **CLEANING INSIDE THE MAIN OVENS**

The vitreous enamel oven interiors can be cleaned using normal oven cleaners or aerosol oven cleaners with care. Ensure that the manufacturers instructions are followed and that all parts are well rinsed afterwards.

Aerosol cleaners must not come into contact with elements or the door seal as this may cause damage.

## CLEANING THE SHELVES, WIREWORK RUNNERS AND OVEN FURNITURE

Soak the oven shelves, wirework runners and grilling grid in hot soapy water if heavily soiled, they will then clean more easily. If the shelves are heavily soiled a soap impregnated steel wool pad can be used.

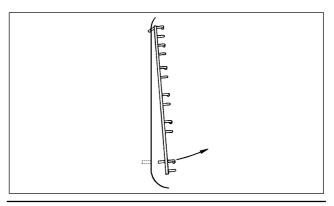
The grill pan, meat tin and trivet can be cleaned using a soap impregnated steel wool pad.

All items of grill and oven furniture are dishwasher safe with the exception of the grill pan handle.

#### TO REMOVE THE WIREWORK RUNNERS

The wirework runners in both ovens can be removed for cleaning.

- 1. Remove all shelves and furniture from the oven.
- 2. Hold the wirework at the bottom and gently pull towards the centre of the oven.
- 3. Unhook the runner at the top and remove it from the cavity.
- 4. To replace, hook the wirework back into the oven sides.



 $\bigwedge$ 

Ensure that the wirework runners are firmly in place before refitting the oven shelves.

## CLEANING BETWEEN THE OUTER AND INNER DOOR GLASS



To prevent damaging or weakening the door glass panels avoid the use of the following:

- Household detergents and bleaches
- Impregnated pads unsuitable for non-stick saucepans
- Brillo/Ajax pads or steel wool pads
- Chemical oven pads or aerosols
- Rust removers
- Bath/Sink stain removers



Under no circumstances should the door assembly be detached from the product for cleaning. Please refer to the cleaning instructions.

The outer door glass is removable for cleaning.

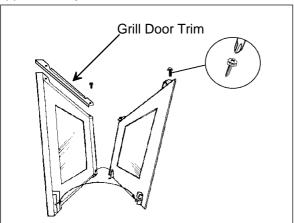
#### TO REMOVE THE OUTER GLASS

- Open the oven door slightly to gain access to the two cross head screws on the top of the oven door.
- Loosen the two screws using a Pozidrive screwdriver.
- 3. Hold the door glass securely with one hand, before removing the screws completely with the other hand.

The screws and washers retain the trim on the top of the grill / top oven door.

Note the position of the trim on the door.

4. Using both hands, gently tilt the top of the door glass towards you. Lift slightly to disengage the locators from the two bottom brackets. The door will remain in a parked position at an angle of approximately 30°.



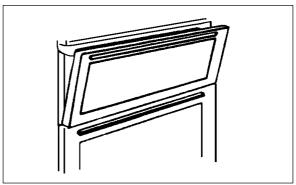
5. Clean the outer and inner glass using hot soapy water or Hob Brite. DO NOT try to clean the aluminium foil which is inside the door. The foil is there to help keep the door cool, if it is damaged it will not work. Ensure that all parts are well rinsed and thoroughly dry before attempting to replace the outer door glass.



If the door glass panel becomes chipped or has deep scratches the glass will be weakened and must be replaced to prevent the possibility of the panel shattering. Please contact your local Service Centre who will be pleased to advise further.

#### TO REPLACE THE OUTER GLASS

1. Open the oven door with care and place in the park position at an angle of approximately 30°.

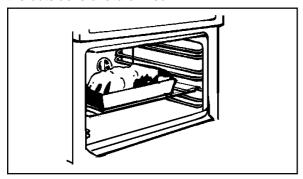


- 2. Holding the oven glass with both hands, gently place the locators into the holes of the brackets at the bottom of the oven door.
- 3. Push the top of the oven glass towards the oven door ensuring the screw location holes line up.
- 4. Ensure the trim is correctly positioned on the top oven / grill door.
- Hold the glass in place at the top of the door. Insert the cross head screws into the location holes. Give the screws one turn to ensure the glass is secure.
- 6. Tighten the screws positively with the Pozidrive screwdriver before closing the oven door.

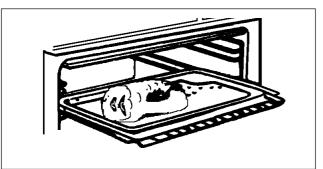
DO NOT attempt to use the oven without the glass being in place.

#### **HINTS AND TIPS**

- Follow the recommendations below to keep oven soilage to a minimum.
- Cook at the recommended temperatures. Higher temperatures during roasting will increase soilage. Try cooking at lower temperatures for an increased length of time, you will save energy and often the joint is more tender.
- Use minimal, if any, extra oil or fat when roasting meat; potatoes only require brushing with fat before cooking. Extra fat in the oven during roasting will increase splashing and soilage.
- It is not necessary to add water to the meat tin when roasting. The water and the fat juices from the joint create excessive splattering during cooking even at normal temperatures as well as causing condensation.
- Covering joints during cooking will also prevent splashing onto the interior surfaces; removing the covering for the last 20-30 minutes will allow extra browning, if required. Some large joints and turkeys especially benefit by this method of cooking, allowing the joint to cook through before the outside is overbrowned.



**Do use** the trivet in the roasting tin. During roasting the fat from the joint will be contained beneath the trivet and therefore prevent it from splattering onto the oven interior.



#### REPLACING AN OVEN LIGHT BULB

The type of bulb required is a 300C 25 watt small Edison Screw. Part number 572 491 5431-00/1. (Available through Zanussi Service Force Centres).

**CAUTION:** DISCONNECT THE COOKER FROM THE ELECTRICITY SUPPLY BEFORE REPLACING THE BULB.

Open door and remove the shelves to enable easy access to the oven light assembly. Insert a flat blade screwdriver between the oven side and the glass which covers the bulb.

Support the glass with your hand and prise out sufficiently to release the glass cover. Unscrew the bulb in an anti-clockwise direction until it is possible to remove the bulb with ease.

Fit the new bulb by turning in a clockwise direction until it is secure. Ensuring the indent to the flange is pointing to the rear of the oven, replace the glass by pushing it firmly into the hole to cover the bulb assembly.

Replace the shelves. Restore the electricity supply and adjust the time of day and clock, as necessary.

#### SOMETHING NOT WORKING?

Before calling an Engineer please carry out the following checks, you may be able to solve the problem without the expense of an Engineer.

If our Service Engineer finds that the problem is listed below you will be charged for the call whether or not the cooker is under guarantee.

#### The grill, oven and timer do not work.

- \* Check that the cooker has been wired in and is switched on at the wall.
- \* Check that the main cooker fuse is working.

#### If you have checked the above:

\* Switch OFF cooker at the wall and allow the appliance to cool for a couple of hours. Switch ON again. The cooker should now be working normally.

#### The grill works but the main oven does not:

- \* Check that the grill control is in the OFF position.
- \* Switch OFF at the wall to allow the oven to cool. Check that the oven is now working normally.

## The top oven and grill work but the main oven does not.

\* Switch OFF at the wall to allow the oven to cool. Check that the oven is now working normally.

#### The clock and minute minder do not work.

\* Check that the operating instructions for the timer are being closely followed.

## The grill does not work or cuts out after being used for a long period of time.

- Leave the oven to cool for a couple of hours. Check that the grill is now operating normally. Ensure that the door is left open during grilling.
- \* If the cooling fan fails the grill will not work. contact the Customer Service Centre.

#### The oven temperature is too high or low.

- \* Check that the recommended temperatures are being used (see page 25). Be prepared to adjust up or down by 10°C to achieve the results you want.
- \* Care should be taken if using an oven thermometer to check oven temperatures as they may be inaccurate.

#### The following factors should be considered.

- Ensure you purchase an accurate good quality instrument.
- \* Ovens will cycle about a set temperature and will not be constant.

#### If the oven is not cooking evenly.

- \* Check that the cooker is correctly installed and that it is level.
- \* Check that the recommended temperatures and shelf positions are being used.

#### The oven light fails to illuminate.

\* Refer to page 31 ' Replacing an Oven Light Bulb.'

#### The oven fan is noisy.

- \* Check that the oven is level.
- \* Check that bakeware and shelves are not vibrating in contact with the back panel in the oven.

## SERVICE AND SPARE PARTS



In the event of your appliance requiring service, or if you wish to purchase spare parts please contact your local Zanussi Service Force Centre by telephoning:

0870 5 929929

Your telephone call will be routed to the Service Force Centre covering your post code area. The address are listed on the following pages.

For Service in the **Republic of Ireland** contact Zanussi Long Mile Road Dublin 12

Telephone: 01 4090751

Before calling out an engineer, please ensure you have read the details under the heading 'Something Not Working'.

When you contact the Service Force Centre you will need to give the following details:

- 1. Your name, address and post code
- 2. Your telephone number
- 3. Clear and concise details of the fault
- 4. The model and serial number of the appliance (found on the rating plate)
- 5. The purchase date

### CUSTOMER CARE DEPARTMENT

For general enquiries concerning your Zanussi appliance, or further information on Zanussi products, you are invited to contact our Customer Care Department by letter or telephone to the address below or visit our Website http://www.Zanussi.co.uk

Customer Care Department Zanussi 55 - 77 High Street Slough Berkshire SL1 1DZ

Tel: 0870 5 727727\*

(\*calls to this number may be recorded for training purposes.)



#### **ZANUSSI SERVICE FORCE**



## To contact your local Zanussi Service Force Centre telephone $0870\,\,5\,\,929929$

CHANNEL ISLANDS		
GUERNSEY	Guernsey Electricity PO Box 4 Vale , Guernsey Channel Islands	
JERSEY	Jersey Electricity Company PO Box 45 Queens Road St Helier Jersey Channel Islands JE4 8NY	

#### **SCOTLAND**

000	TEAND
ABERDEEN (M05)	54 Claremont Street Aberdeen AB10 6RA
AUCHTERMUCHY (M03)	33A Burnside Auchtermuchy Fife KY14 7AJ
BLANTYRE (M07)	Unit 5 Block 2 Auchenraith Ind Estate Rosendale Way Blantyre G72 0NJ
DUMFRIES (M01)	93 Irish Street Dumfries Scotland DG1 2PQ
DUNOON (M67)	Briar Hill 7 Hill Street, Dunoon Argyll PA23 7AL
GLASGOW (M04)	20 Cunningham Road Clyde Estate Rutherglen, Glasgow, G73 1PP
INVERNESS (M06)	Unit 3B Smithton Ind. Estate Smithton Inverness IV1 AJ
ISLE OF ARRAN	Arran Domestics Unit 4 The Douglas Centre Brodick
(OWN SALES)	lsle of Arran KA27 8AJ
ISLE OF BARRA	J Zerfah 244 Bruernish Isle of Barra
(OWN SALES)	Western Islands HS9 5QY
ISLE OF BUTE (M66)	Walker Engineering Glenmhor Upper Serpentine Road Rothesay Isle of Bute PA20 9EH
ISLE OF LEWIS (M69)	ND Macleod 16 James Street Stornoway Isle of Lewis PA87 2QW
KELSO (M08)	2-8 Wood Market Kelso Borders TD5 7AX

ORKNEY (M65)	Corsie Domestics 7 King Street Kirkwall Orkney KW15
PERTH	Hydro Electric Inveralmond House Ruthervenfield Road Perth PH1 3AQ
PERTH	Graham Begg Unit 4 Airport∃nd Estate
(OWN SALES)	Wick KW1 4QS
SHETLAND	Tait Electronic Systems Ltd. Holmsgarth Road Lerwick
(OWN SALES)	Shetland ZE1 0PW
SHETLAND	Bolts Shetland Ltd 26 North Road Lerwick
(OWN SALES)	Shetland ZE1 0PE
WHALSAY	Leask Electrical Harlsdale Symbister, Whalsay
(OWN SALES)	Shetland ZE2 9AA
-	<u> </u>

#### **NORTHERN IRELAND**

BELFAST	Owenmore House
(M27)	Kilwee Business Park
	Upper Dunmury Lane
	Belfast
	BT17 0HD

#### **WALES**

CARDIFF (M28)	Guardia Industrial Estate Clydesmuir Road Tremorfa, Cardiff CF2 2QS
CLYWD (M14)	Unit 6-7 Coed - Parc Abergele Road Rhuddlan Clwyd Wales LL18 5UG
DYFED (M77)	Maes Y Coed High Mead Lianybydder Camarthen shire SA40 9UL
HAVERFORDWEST (M75)	Cromlech Lodge Ambleston Haverfordwest Pembrokeshire SA62 5DS
OSWESTRY (M17)	Plas Ffynnon Warehouse Middleton Road Oswestry SY11 2PP

#### **NORTH EAST**

GATESHEAD (M39)	Unit 356a Dukesway Court Dukesway Team Valley Gateshead NE 11 0BH
GRIMSBY (M42)	15 Hainton Avenue Grimsby South Humberside DN32 9AS
HULL (M41)	Unit 1 Boulevard Industrial Estate Hull HU3 4AY
LEEDS (M37)	64-66 Cross Gates Road Leeds LS15 7NN
NEWTON AYCLIFFE (M45)	Unit 16 Gurney Way Aycliffe Industrial Estate Newton Aycliffe DL5 6UJ
SHEFFIELD (M38)	Pennine House Roman Ridge Ind. Roman Ridge Road Sheffield S9 1GB

#### **NORTH WEST**

BIRKENHEAD (M11)	1 Kelvin Park Dock Road Birkenhead L41 1LT
CARLISLE (M10)	Unit 7 James Street Workshops James Street Carlisle Cumbria CA2 5AH
ISLE OF MAN (M64)	South Quay Ind. Estate Douglas Isle of Man IM1 5AT
LIVERPOOL (M15)	Unit 1 Honeys Green Precinct Honeys Green Lane Liverpool L12 9JH
MANCHESTER (M09)	Unit B Central Industrial Estate St Marks Street Bolton BL3 6NR
PRESTON (M13)	Unit 250 Dawson Place Walton Summit Bamber Bridge Preston Lancashire PR5 8AL
STOCKPORT (M16)	Unit 20 Haigh Park Haigh Avenue Stockport SK4 1QR



#### **ZANUSSI SERVICE FORCE**



## To contact your local Zanussi Service Force Centre telephone $\bf 0870~5~929929$

MIDLANDS		
BIRMINGHAM (M18)	66 Birch Road East, Wyrley Road Ind. Estate Witton Birmingham B6 7DB	
BOURNE (M44)	Manning Road Ind Estate Pinfold Road Bourne PE10 9HT	
BRIDGNORTH (M72)	68 St. Mary's Street Bridgnorth Stropshire WV16 4BB	
GLOUCESTER (M23)	101 Rycroft Street Gloucester GL1 4NB	
HEREFORD (M31)	Unit 3 Bank Buildings Cattle Market Hereford HE4 9HX	
HIGHAM FERRERS (M51)	30 High Street Higham Ferrers Northants NN10 8BB	
ILKESTON (M43)	Unit 2 Furnace Road Ilkeston DE7 5EP	
LEICESTER (M22)	Unit 7 Oaks Industrial Estate Coventry Road Narborough Leicestershire LE0 5GF	
LINCOLN (M40)	Unit 8 Stonefield Park Clifton Street Lincoln LN5 8AA	
NEWCASTLE UNDER LYME (M12)	18-21 Croft Road Brampton Ind. Estate Newcastle under Lyme Staffordshire ST5 0TW	
REDDITCH (M20)	13 Thornhill Road North Moons Moat Redditch Worcestershire B98 9ND	
TAMWORTH (M19)	Unit 3 Sterling Park Claymore Tamworth B77 5DO	
WORCESTER (M73)	Unit 1&2 Northbrook Close Gregorys Mill Ind Estate Worcester WR3 8BP	

LONDON & E	EAST ANGLIA
BECKENHAM (M79)	11a Gardener Industrial Estate Kent House Lane Beckenham Kent BR3 1 QZ
CHELMSFORD (M47)	Hanbury Road Widford Ind Estate Chelmsford Essex CM12 3AE
COLINDALE (M53)	Unit 14 Capitol Park Capitol Way Colindale London NW9 0EQ
ELTHAM (M78)	194 Court Road Mottingham Eltham London SE9 4EW
ENFIELD (M49)	284 Alma Road Enfield London EN3 7BB
GRAVE SEND (M57)	Unit B4, Imperial Business Estate Gravesend Kent DA11 0DL
HARPENDEN (M46)	Unit 4 Riverside Estate Coldharbour Lane Harpenden AL5 4UN
LETCHWORTH (M50)	16-17 Woodside Ind Est. Works Road Letchworth Herts SG6 1LA
LONDON (M76)	2/4 Royal Lane Yiewsley West Drayton Middlesex UB7 8DL
MAIDENHEAD (M60)	Reform Road Maidenhead Berkshire SL6 8BY
MOLESEY (M61)	10 Island Farm Avenue West Molesey Surrey KT8 2UZ
NEWBURY (M24)	9 Pipers Court Berkshire Drive Thatcham Berkshire RG19 5GF
IPSWICH (M48)	Unit 6C EltonParkBusiness Centre Hadleigh Road Ipswich IP2 0DD
NORWICH (M52)	2b Trafalgar Street Norwich NR1 3HN
SUNBURY (M63)	Unit 1a The Summit Hanworth Road Hanworth Ind Estate Sunbury on Thames TW16 5D

SOUTH EAST		
ASHFORD (M58)	Unit 2 BridgeRoadBusiness Est Bridge Road Ashford Kent TN2 1BB	
FLEET (M59)	Unit 1 Redfields Ind Estate Church Crookham Fleet Hampshire GU13 0RD	
HAYWARDS HEATH (M55)	21-25 Bridge Road Haywards Heath Sussex RH16 1UA	
SOUT	'H WEST	
BARNSTAPLE (M30)	Main Road Fremington Barnstaple North Devon EX31 2NT	
BOURNEMOUTH (M26)	63-65 Curzon Road Bournemouth Dorset BH1 4PW	
BRIDGEWATER (M35)	6 Hamp Ind.Estate Bridgewater Somerset TA6 3NT	
BRISTOL (M25)	11 Eldon Way Eldonwall Trading Bristol Avon BS4 3QQ	
EMSWORTH (M33)	266 Main Road Southbourne Emsworth PO10 8JL	
ISLE OF WIGHT (M34)	Unit 8 Enterprise Court Ryde Business Park Ryde Isle of Wight PO33 1DB	
NEWTON ABBOT (M29)	Unit 2 Zeally Ind. Estate Kingsteignton Newton Abbot S. Devon TQ12 3TD	
REDRUTH (M36)	Unit 7D Pool Ind. Estate Wilson Way, Redruth, Cornwall TR15 3QW	

#### PEACE OF MIND FOR 24 MONTHS

#### Standard guarantee conditions

We, Zanussi, undertake that if within 24 months of the date of the purchase this Zanussi appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- · The appliance has been correctly installed and used only on the electricity supply stated on the rating plate
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions
- The appliance has not been serviced, maintained repaired, taken apart or tampered with by any person not authorised by us
- All service work under this guarantee must be undertaken by a Zanussi Service Force Centre.
- Any appliance or defective part replaced shall become the Company's property
- This guarantee is in addition to your statutory and other legal rights

Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

#### **Exclusions**

#### This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements
- Products of Zanussi manufacture which are not marketed by Zanussi

#### **European Guarantee**

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products
- This guarantee relates to you and cannot be transferred to another user
- Your new home is within the European Community (EC) or European Free Trade Area
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household
- The product is installed taking into account regulations in your new country

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0)3 44 62 29 99
Germany	Nürnberg	+49 (0)911 323 2600
Italy	Pordenone	+39 (0)1678 47053
Sweden	Stockholm	+46 (0)8 738 79 50
UK	Slough	+44 (0)1753 219 897





#### **RATING PLATE REFERENCE**

MAKE AND MODEL NO.	SERIAL NO.	DATE OF PURCHASE	PRODUCT NO.

#### **IMPORTANT NOTICE**

In line with our continuing policy of research and development, we reserve the right to alter models and specifications without prior notice.

This handbook is accurate at the date of printing, but will be superseded and should be disregarded if specifications or appearance are changed.

Zanussi, 55 -77 High Street, Slough, Berkshire, SL1 1DZ. Telephone (0870 5) 727727



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