

FAQ for Eee Pad PC TF101

Managing files

- **How to access my data stored in microSD, SD card and USB devices?**

Tap the SD card or USB icon on the bottom right corner. Tap the folder and you will see all your data in the selected storage device. Refer to the user manual for details.

- **How to move the selected file to another folder?**

Long press the desired file and tap **Copy** or **Cut**. Enter the desired destination folder and tap the **Paste** icon on the top right corner to move the file.

If you would like to copy more than one file at a time, tap the pencil tool on the top right corner. Tick your desired files and tap **Copy** or **Cut** on the top.

- **How to copy and paste the selected file to the connected external storage device.**

Follow the previous instruction and locate your desired destination folder in the external storage device.

Stopping or uninstalling applications

- **If my running application is acting weird, how can I stop it?**

To kill the current running application, tap **Apps** menu > **Settings** > **Applications** > **Running services**. Select the application and tap **Stop**.

- **What if I don't want the downloaded application anymore**

To uninstall the unwanted application, tap **Apps** menu > **Settings** > **Applications** > **Manage applications** > **Downloaded**. Select the application and tap **Uninstall**.

- **Where can I check the status or the detailed information about the application.**

To check the application information, tap **Apps** menu > **Settings** > **Applications** > **Manage applications** > **All**. Select the application and the detailed information is displayed.

System unresponsive

- **What should I do, when my Eee Pad becomes unresponsive?**

Just hold the power button for 10 seconds until you see ASUS Eee Pad logo. If you don't see ASUS Eee Pad logo after 10 seconds, release and press the power button again.

- **My Eee Pad screen is off and I cannot wake it up.**

Simply hold the power button for 10 seconds until you see ASUS Eee Pad logo. If you don't see ASUS Eee Pad logo after 10 seconds, release and press the power button again.

External storage device

- **I've already inserted a microSD card into my Eee Pad, but I can't see it.**

Remove the memory card from your Eee Pad and insert it again.

- **I've already connected a USB disk drive, but I can't see it on my Eee Pad.**

Undock your Eee Pad from the mobile docking and re-dock your Eee Pad again.

Capturing screenshots

- **Can I capture screenshots on my Eee Pad?**

Yes. Tap **Apps** menu > **Settings** > **Screen** and tick **Screenshot**. Hold the **Recent Apps** key to capture your desired screenshots. If you have docked your Eee Pad, press the colored hotkey on the keyboard directly.

Battery

- **How to extend the battery time of my Eee Pad?**

First, check out the screen timeout in the Settings. Setting the screen timeout to **Never** will consume more battery power. Second, manage and stop your running applications when they are not in need. Refer to **Stopping or uninstalling applications** for instructions.

- **What if the battery is totally drained?**

Just connect the power adapter and charge your Eee Pad. You can start your Eee Pad normally around 10 minutes.

Browser

- **How can I customize my browser's view?**

Open the web browser. Tap the tool button on the top right corner and select **Settings > Advanced > User agent string > Tablet/ Desktop / Mobile-phone**.

MyNet

- **How can I use MyNet?**

Ensure that you have started the Microsoft Media Player on the PC and its version is 10 or later version. Moreover, ensure that your Eee Pad and the PC connect to the same wireless access point. Refer to the user manual for more details.

System Update

- **How can I update my system?**

You don't have to manually update your Eee Pad. ASUS will notify you with a pop-up message when there is an update. You have connected the Internet and login your Google Account.

Factory defaults

- **How can I reset my Eee Pad to the factory defaults?**

Tap **Settings > Privacy > Factory data reset**. Doing so will erase all your data on your Eee Pad. Ensure to backup your important data before resetting your Eee Pad.

E-Mail attachments

- **Can I open and save the E-Mail attachments on my Eee Pad?**

Yes, you can but with some restrictions from Google as the followings:

1. File size needs to be smaller than 5MB.
2. Filename extensions cannot be potential malwares. Zipped attachments as .zip and .rar are on the potential malware list, so you are not allowed to download those files.

Moreover, .apk is an installable filename extension for Android operating system, but you are not allowed to open the .apk file. If the .apk attachment fulfills the restrictions and install from unknown source is enabled, you are allowed to save the attachment.



To check if the option is enabled, you can go to **Settings > Applications > Unknown sources** and see if the **Unknown sources** is checked.

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